



## Important Information

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<b>Water &amp; Sewer Division</b> (937)754-3097	<b>Contact the Police Dispatcher at 754-3000 for water or sewer emergencies after hours.</b> Contact the Water and Sewer Division to turn water on/off for repairs, water main breaks or sewer backups, or questions related to water quality or pressure.
<b>Income Tax</b> (937) 754-3006	The City has a 1.5% income tax. All residents of Fairborn (18 years of age or older) must file a Fairborn city tax return each year even if no tax is owed. Contact this department within 30 days of moving to Fairborn for complete information.
<b>Building Inspection</b> (937) 754-3050	Contact Building Inspection for permits or questions related to fences, sheds, home remodeling, or home addition projects.
<b>Parks &amp; Recreation</b> (937) 754-3090	Parks and Recreation reserves picnic shelters from April 1 to October 15. Reservations are accepted on a first-come, first-serve basis starting February 1. Applications are available at the Government Center.
<b>Street Division</b> (937) 754-3098	The Street Division oversees garbage collection, operates the street sweeper, repairs potholes and handles snow removal.

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### **IMPORTANT DISCONNECT INFORMATION (if disconnect notice is shown on front of bill)**

This bill contains past due amounts and your current bill amount. According to our records, we have not received your payment. If the past due amount is not paid by the due date on this bill, your service will be subject to disconnection and the entire balance will be due including late fees, and a \$30 non-payment penalty. No other notification will be sent prior to disconnect. Since it is your responsibility to make sure your payment is received, we recommend that you pay at the Utility Billing Office or at least call to verify payment has been received. A partial payment will not prevent disconnect unless acceptable prior arrangements are made in our office.

If your account qualifies for an extension they are available every six months, as long as the prior one was paid on time. Please call our office to see if your account qualifies. Remember when coming in to request or sign an extension please bring ID with you as it will be required to complete the transaction.

- This bill is payable by mail, phone, online, or at the Utility Billing Office.
- Please make any inquiry or complaint about this bill prior to the due date.
- All service requests made after 3:00 p.m. will be scheduled for the next business day.
- Past due bills are subject to collection or shut-off.
- Failure to receive a bill is not a defense against late or non-payment.
- You are responsible for the utility bill at this address until you terminate your service.

In accordance with the State of Ohio Residential Building Code Section R306.4 Water Supply to Fixtures; Chapter 5, Section 505 Water System of the 2006 International Property Maintenance Code; and Chapter 6 of the 2007 Ohio Plumbing Code as adopted by the City of Fairborn, it is unlawful to occupy a housekeeping unit and/or a sleeping unit without a potable supply of water.

Please contact our office at (937) 754-3007 to make any changes to your account.